

Terms & Conditions

All collection boxes and “free post bags” will be provided free of charge by EmptyCartridge Recycling Ltd to all members or donors. All boxes sent out are required to be returned with 9 months of dispatch. A charge of £5.00 per box will be charged + carriage + VAT if not returned within this time frame.

A minimum of 3 items per freepost bag is required for Willen Hospice to benefit.

All Willen Hospice free post bags will have their own unique ID number as a barcode so their account can be credited.

EmptyCartridge Recycling Ltd will send a full breakdown each quarter of the calendar year, clearly outlining: All items that have been recycled in support of Willen Hospice, the total quantity and pricing, full details of all customers who are recycling items in support of Willen Hospice, and the total due to Willen Hospice. EmptyCartridge Recycling Ltd will state clearly on these reports which cartridges were damaged, if they have no value, and whether or not the minimum collection quantity was reached.

Empty Cartridge Recycling Ltd does hold the right to refuse to collect from certain businesses etc, if the quantity of these items are at a cost to Empty Cartridge Recycling Ltd. Each case will be reviewed by Empty Cartridge Recycling Ltd and Willen Hospice will be made aware of any such matters.

The minimum number of cartridges required for a collection is 15 usable cartridges in the MK postal code area and 30 out this area. Any collection that does not meet the minimum quantity requirement will not warrant payment.

The prices paid to Willen Hospice will be subject to EmptyCartridge Recycling Ltd monthly pricelist which is published each month and is easily accessible on the EmptyCartridge Recycling Ltd website. This pricelist is updated monthly and is linked to the price paid for *all* cartridges sold by EmptyCartridge Recycling Ltd (not just cartridges sold in aid of Willen Hospice) in the following ways: The price paid to Willen Hospice for each type of laser cartridge represents 40% of the price EmptyCartridge Recycling Ltd received for the sale of each type of laser cartridge during the previous month. The price paid to Willen Hospice for each type of inkjet cartridge represents 60% of the price EmptyCartridge Recycling Ltd. received for the sale of each type of inkjet cartridge during the previous month.

Failed/unsuccessful collection. We charge £25 + vat for zones 1 to 5, collection by courier £15.50 + vat, zone 6 & 7 £30.50 + Ferry surcharge + VAT. We are sorry for having to impose this but failed collections are on the increase, so please ensure you let someone else know we are coming to collect or cancel the collection the day before.